

Blasius Inc.

What to Expect: Countertop Installation

ATTENTION SALES ASSOCIATES: Please note: This customer check-list, along with the purchase order must be faxed to BLASIUS INC. To expedite the process for the customer, please fax all documents at the same time.

7343 Buell Road, Vassar, MI 48768

Phone 989-871-5000 Fax 989-871-9070

Customer Name: _____

Sold Thru: _____

Attention Customer: In order to ensure a quality installation, we are asking that you review, agree and sign this check-list and statement of our policies as part of your order. **PLEASE READ the following CAREFULLY and place your initials next to each item below to indicate your understanding and agreement.** Thank you in advance for your assistance and cooperation with this effort.

INITIALS

PREPARATION

_____ **Product Information:** Please review the product specifications sheet for the specific countertop surface you have selected.

_____ **Cabinets must be plumb, level and secured to the walls and/or floor:**

The countertop must lie flat within 1/8" to eliminate stress on the corners, cut-outs and seams.

Therefore, it is the responsibility of the customer to ensure that the cabinets are plumb, level and square. All kitchen cabinets must be permanently secured to walls and/or floor. All cabinetry and end panels must be completely and permanently installed (set and level) prior to the date countertops are scheduled to be field templated. Cabinets that will rest on top of the countertop (i.e. appliance garage, etc) must be installed **after** the installation of the countertop.

_____ **Adequate support:** The surface type and material thickness dictate the amount of over hang permitted on a countertop.

The countertop can support an overhang of:

6" (Acrylic Countertop) 12" Maximum Overhang using full 1" plywood substructure

10" (3 CM Stone Countertop)

Without additional brackets or corbels. However, at least 70% of the total countertop must be supported by cabinets, an island, knee wall etc. All overhangs in excess of those previously mentioned will require corbels or brackets. All support brackets and corbels must be installed prior to the field template. New or existing cabinets must be structurally sound to withstand the weight of the countertop.

_____ **Sinks:** Undermount sinks not provided by Blasius Inc **MUST** be on the job site prior to the date of field template, and will be taken by Blasius Inc at that time. Top Mount sinks, while helpful at template, are not required to be present; however, the make and model being used must be determined prior to template.

_____ **Faucets:** Faucets, soap dispensers, hot and cold water dispensers, or any other item requiring a hole must be on site at the time of installation. Should a return trip be necessary to drill holes a trip charge will be assessed.

_____ **Appliances:** Final stove/cooktop selections **MUST** be made prior to the time of field template. If items are not on site, the make and model numbers must be indicated on order form. Dishwashers and refrigerators are not required to be in however, may be helpful to ensure proper fit.

_____ **Customer Authorization:** The customer (or designated decision-maker over the age of 18) **MUST** be present at the time of measuring/templating, and be responsible for approving all the details of the countertop. Your salesperson will provide you with all predetermined details, such as color, edge profile, etc.

_____ **Incidental Damage:** Final wall preparation (i.e. painting, wall papering, etc.) should not be completed prior to installation if at all possible. Care will be exercised during the countertop removal (when applicable) and installation; however, scrapes, punctures or digs to wall surfaces are possible, as are scratches and scrapes to cabinetry. These items are considered incidental damage and are the customer's responsibility to repair. In most cases, cabinets can be easily repaired with a cabinet touch-up kit.

_____ **Trip Charges:** If the templater/installer arrives at the job site and ALL of the conditions outlined above are not met the field template or the installation will be rescheduled and a Trip Charge will be assessed.

_____ **Final Pricing:** Your initial purchase order is an estimate of the projected price of your countertop project. The final price will be determined after the field template has been completed.

INSTALLATION

_____ **Installation:** The customer or (designated decision-maker over the age of 18) **MUST** be present during the entire installation process.

_____ **Tear Out:** Tear out done by Blasius Inc. includes disconnecting sink and removal and disposal of old countertops. The old sink and faucets will be left on site for plumber.

_____ **Plumbing:** Blasius Inc. does not reconnect plumbing. It is the customers responsibility to make arrangements with store or independent plumber to have plumbing reconnected.

_____ **Seams:** Placement of all seams that may be required is at the discretion of the fabricator. Stone countertops will have visible seams. Solid Surface products will have inconspicuous seams.

_____ **Cancellation>Returns:** Special Order merchandise that is custom made, i.e. uniquely altered, color-matched, shaped, sized, or otherwise uniquely designed or fitted to accommodate the requirements of a particular space or environment (including all Granite, Quartz Surfaces, and Solid Surface Countertops) is non-returnable and its purchase price cannot be refunded unless incorrectly fabricated by Blasius Inc., or unless damaged beyond repair in delivery.

_____ **Installation Sign-off:** After the countertop has been installed, the customer (or designated decision-maker over the age of 18) **MUST** be present to inspect the countertop. An installation customer approval form will be provide, which you will be asked to sign, confirming your satisfaction with the quality, fit and damage-free condition of you new countertop.

_____ **Cleanup:** Installation of a countertop is a construction process and residual dust should be expected. The customer may want to drape or cover areas to contain the dust to the construction area. The job site will be left in broom-clean condition.

CUSTOMER'S SIGNATURE: _____ Date: _____